

## **ORDER FORM - RECEIPT VOUCHER**

# **Specsmakers Opticians Pvt Ltd**

GSTIN: 33AAPCS6371Q1ZH

 Order No
 : T116-1819BO-0004
 Customer Name
 : SATIESH

 Order Date
 : 09/09/2018
 Customer Contact
 : 9894224641

SI#	Items	HSN	Product	Description	Qty	Rate	GST %	CGST %	SGST %	Amount
1	OTHER INFO	NIL	FREEFRAMEORDE R	FREEFRAMEORDER	1.0	0.10	12%	6%	6%	0.10
2	OTHERS NON STOCK	NA	CUSTOMER OWN FRAME	CUSTOMER OWN FRAME	1.0	0.01	12%	6%	6%	0.01
3	PROGRESSIVE	90015000	EVA+ ADVANCED	EVA+ ADVANCED_1.60_EVA+ AIR_SHORT_BLUV ARC	1.0	14990.00	12%	6%	6%	14,990.00
4	ADDONS	90015000	SCRATCH RESISTANT COATING	SCRATCH RESISTANT COATING	1.0	300.00	12%	6%	6%	300.00
5	ACCESSORIES.	34029049	SPECSMAKERS	SPECSMAKERS_LENS CLEANER	1.0	84.75	18%	9%	9%	84.75

**Total** 15,374.86 **Delivery Date** : 14/09/2018 Advance 4,500.00 7,579.69 **Balance** 4,231.00 Discount • **Payment Details** : Credit Card:4,500.00 Other Discounts: 0.00 **Discount Remarks: CGST** 467.72

 Coin Adjust
 : 0.39

 Grand Total
 : 8,731.00

Date	Advance Amount	Tax on	Advance Received	
09/09/2018	4500.00	CGST: 241.50	SGST: 241.50	

URL: www.specsmakers.in Toll Free No: 9791597915

Email: info@specsmakers.in Store Phone No: 0422-4954097 Authorised Signatory

## **Warranty Policy at Specsmakers**

### \*SpecsCare Program\*

Spectacle covered under SpecsCare program shall have 1 year warranty(including accidental damages)starting from the date of invoice. SpecsCare program has to be bought at the time of booking the order. It cannot be availed later. Specsmakers will have the right to decide if the frame needs repairing or Frame/Lens replacement or both. Customer will be eligible for a reimbursement amount of 90% of the repair/replacement cost OR 90% of the original first bill amount, whichever is lower. Customer has to pay 100% of repair/replacement cost to start the claim process. At the end of claim process, this reimbursement amount shall be transferred ONLY to customers bank account directly. Theft or Loss of spectacles will not be covered under SpecsCare program. No loss will be covered within the first 15 days of invoice. Only 1 claim will be admissible per order. If customer wishes to buy another cover for the repaired/replaced bill, buy SpecsCare program at the time of repair/replacement bill.

#### \*Frames And Lenses\*

1 year warranty on frames is provided for manufacturing defects from the date of purchase | Warranty does not cover accidental damage | Warranty does not cover colour fading or peel off on frames more than 6 months old | In case of replacement of frame, same frame shall be replaced based on availability. On non-availability of the frame, an alternative frame shall be provided which is of the same value | Frames that are sold under Flat 50% discounts are not eligible for warranty | Orders placed for Frames with customers own lenses will be undertaken at customers own risk and the company shall not be responsible for replacement of lenses or refund | Minimum of 7 business days is required for replacement. 1 year warranty on Lenses is provided for manufacturing defects from the date of purchase | Warranty does not cover accidental damage | For any adaptation/power issues on lenses are to be reported by the customer within 15 days from the date of purchase. Any reporting of such issues after 15 days will not be entertained | Warranty does not cover scratches | In case of any coating peel off within 1 year, a re-coat will be made at no additional cost for lenses that are covered under warranty period only | Breakage of lenses due to accident is not covered under warranty | Orders placed for Lenses with customers own frame will be undertaken at customers own risk and the company shall not be responsible for replacement of frame or refund | Minimum of 7 business days is required for replacement.

#### \*Sunglasses\*

1 year warranty on Sunglasses covers only manufacturing defects and not for breakage or physical damage | Sunglasses that are purchased under any offer or discounted price are not eligible for warranty.

## \*Order Cancellation\*

Order once placed, cannot be cancelled In case of dispute, the refund will be made to customer in form of Specsmakers Credit note and not in form of cash, virtual money or bank transfers | Orders placed should be collected within 60 days from the day of order placement and in case of failure to collect the order, the order shall be auto-cancelled and advance payment will not be refunded.

#### \*SMS

By providing your mobile number at the time of order booking, the customer is agreeing to receive promotional and transactional sms from time to time | If you wish to unsubscribe to promotional sms, feel free to write to us at info@specsmakers.in to take required action.

 $\textbf{EVA lenses by Specsmakers -EVA is a sub brand of Specsmakers. Specsmakers is a brand of Specsmakers Opticians Pvt \ Ltd.$ 

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